

# DDRS Newsletter

Volume 1, Issue 2

September 2005

## Annual Plan: Repairs Begin on "Broken" System

The Annual Plan is the first step in a journey to reform a system that has been described as "broken" by consumers, providers, and state staff alike. This is an opportunity for the state to partner with providers to reduce bureaucratic red tape and costs, while generating savings that will allow the state to start providing services to individuals who have been waiting many years.

Providers of services on the DD, Support Services, and Autism waiver received notification on September 15, 2005 of the changes that will be implemented on November 1, 2005. Providers were mailed an information packet that included details on billing changes, new codes, new service definitions, and new

streamlined documentation requirements. You can view the packet on the FSSA, DDRS website at [www.in.gov/fssa/servicedisabl/](http://www.in.gov/fssa/servicedisabl/)

Highlights of the plan include simplified billing and annual commitments. In order to simplify the billing system, certain services are undergoing a change in service definition. Four new categories of service will go into effect on November 1, 2005. Residential Habilitation and Support Services, Day Services, Behavioral Support Services, and Case Management. Not all services are being changed through the Annual Plan. Efficiencies come through a daily rate for Residential Habilitation and Support Services and Day Services. A

monthly rate will be established for Behavioral Support Services and Case Management.

As part of the Annual Plan, the State is updating our policy regarding provider selection. Individuals will now select a provider at the time of enrollment or each year when their annual plan is completed. Provider changes during the annual plan will be allowed only in exceptional circumstances. One exception to this policy are health and safety concerns that require state involvement. Such as, a provider being decertified or substantiated cases of abuse or neglect. The new policy will be released on October 1, 2005.

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## Informational Meetings to be Held Around the State

The Division is committed to providing information on the Annual Plan. We understand that with any change of this magnitude there will be questions and the need for further clarification. The Division is planning several opportunities for providers, families, and individuals served to get that clarification.

BDDS Provider meetings will provide a forum for any provider of service to hear more about the implementation of the Annual Plan.

Case Manager Trainings will be specifically for Case Managers. We will walk through the new process for completing CCBs and the day to day service provision ex-

pected.

Meetings with individuals we serve and families will provide them with an opportunity to ask questions and share concerns.

See page 4 for Provider and Case Manager meeting dates and locations.

## Bosma Rehabilitation Center will be Privately Managed

On August 30, 2005, Family and Social Services Administration Secretary Mitch Roob announced that FSSA has signed a one-year contract with Bosma Industries for the Blind and Easter Seals Crossroads to manage the Charles E. Bosma Rehabilitation Center. This contract took effect on September 12, 2005.

The center, located in Indianapolis, serves roughly 125 cli-

ents each year. The center, with about 6 employees, teaches independence and employment skills to newly blind individuals. The center also features an adaptive technology lab to teach computer and keyboard skills utilizing adaptive software.

Peter Bisbecos, Division of Disability and Rehabilitative Services Director, looks forward to the year contract as an

opportunity to do a full audit of the center. The state will use this time to learn what the center is doing well and what activities could be improved as it moves forward.

## ISETPG Work to Improve Staff Training

ISETPG welcomes participation and input from any member of the field. ISETPG meets at the Indiana Government Center in the Media Room, on the 3rd Tuesday of the month from 10:00-2:00. For more information go to [www.iidc.indiana.edu/training](http://www.iidc.indiana.edu/training).

The Indiana Statewide Education and Training Planning Group (ISETPG) is made up of people with disabilities, family members, providers, state organizations, professional groups, higher education and state staff. They formed in 2002 with the mission to "provide leadership in planning, coordinating, and evaluating an effective, comprehensive, educational system. By promoting and facilitating access to this system, for all members of an individual's support team, we seek to ultimately improve the quality of life for all."

Over the last 3 years they have accomplished many things, including an initial focus on developing an education and training system for direct support professionals in Indiana with opportunities for career advancement. They have purchased a core curriculum for this purpose and have begun to pilot the system in 3 Indiana communities.

Another positive outcome has been the development of the Living Life to the Fullest curriculum. This curriculum is used to train trainers on supporting individuals in building

meaningful lifestyles. They also held a statewide forum, *Building Meaningful Daytimes and Community Life*, which was attended by 400 individuals. Additionally, they have coordinated a *Prevention of Abuse, Neglect, and Exploitation* online course to train more than 60 trainers in Indiana.

Most recently, they have been asked to respond to training needs identified by the Department of Justice, Department of Health, and BQIS 2003 Survey Findings. Three workgroups are meeting on an ongoing basis to develop a strategic plan for training in the areas of ISP/PCP, Health Status, and Behavior Supports. Workgroups are looking at the core standards for staff in each of these areas and identifying the core curriculum that should be in place to meet these standards.

The ISP/PCP group is looking at how to develop, implement, and monitor quality plans, and how to help teams work together effectively. If you have any input for this group, please contact Gwen Chesterfield at [jschest@aol.com](mailto:jschest@aol.com) or Ken Biddinger at [ken-neth.biddinger@fssa.in.gov](mailto:ken-neth.biddinger@fssa.in.gov).

The Health Status group is working on how to develop, implement, and monitor a health management system, including areas such as monitoring medication side effects, documentation of seizures, and a consistent system for medication administration. The contacts for this group are Kim Goodrich at [kim.goodrich@omnicare.com](mailto:kim.goodrich@omnicare.com) or Cindy Speer at [cynthia.speer@fssa.in.gov](mailto:cynthia.speer@fssa.in.gov).

The Behavior Support group is examining the development, implementation and monitoring of Behavior Support Plans with an emphasis on areas such as documentation, completion of functional assessments, and ensuring that replacement behaviors are based on a person's interests and preferences. Contact Jim Sanders at [behaviorjs@sbcglobal.net](mailto:behaviorjs@sbcglobal.net) and Steve Adelmeyer at [Steve.Adelmeyer@fssa.in.gov](mailto:Steve.Adelmeyer@fssa.in.gov).

## Outreach Services Team Moves To Madison State Hospital

The outreach services team has completed their move from the former Muscatatuck State Developmental Center campus to Madison State Hospital. They are pleased to share their new contact information and provide a listing of the assistance they can provide.

### Primary functions provided by Outreach Services:

- Provide formal training on contemporary developmental disabilities topics and best practices as prescribed by entities such as the Department of Justice and the Indiana State Department of Health.
- Provide technical assistance and consultation to providers, families, or anyone involved in supporting people with developmental disabilities on best practices.
- Provide consultation via phone, email or in person.
- Provide references, resources and current literature on topics related to developmental disabilities services through collaboration with the Indiana Institute on Disabilities and Community.
- Provide limited clinical back-up services when services are not available in the community in the areas of behavioral services, occupational therapy, adaptive equipment repair, assistive technology evaluations, seating assessments, alternative positioning evaluations, dysphagia evaluations, communication/speech services, dietary services and QMRP services.
- Serve as the statewide Human Rights Committee to review the use of restrictive interventions for people with developmental disabilities who have a restrictive intervention and no access to a local Human Rights Committee.

### New Contact Information for Outreach Staff

Cindy Speer, Director	(812) 265-7492	<a href="mailto:Cynthia.Speer@fssa.in.gov">Cynthia.Speer@fssa.in.gov</a>
Judy Sides, Team Manager	(812) 265-7411	<a href="mailto:Judith.Sides2@fssa.in.gov">Judith.Sides2@fssa.in.gov</a>
Patty Cook, Training Director	(812) 265-7490	<a href="mailto:Patty.Cook@fssa.in.gov">Patty.Cook@fssa.in.gov</a>
Becky Smitha, OTR	(812) 265-7445	<a href="mailto:Rebecca.Smitha@fssa.in.gov">Rebecca.Smitha@fssa.in.gov</a>
Mary Jane Henrikson, Dietitian	(812) 265-7441	<a href="mailto:Mary.Henrikson@fssa.in.gov">Mary.Henrikson@fssa.in.gov</a>
Steve Adelmeyer, Psychol., Beh Cons.	(812) 265-744	<a href="mailto:Steve.Adelmeyer@fssa.in.gov">Steve.Adelmeyer@fssa.in.gov</a>
Christy Swango, QMRP	(812) 265-7496	<a href="mailto:Christy.Swango@fssa.in.gov">Christy.Swango@fssa.in.gov</a>
Ken Biddinger, QMRP	(812) 265 7494	<a href="mailto:Kenneth.Biddinger@fssa.in.gov">Kenneth.Biddinger@fssa.in.gov</a>
Jamie Bailey, Speech Pathologist	(812) 265-2611 ext 7710	<a href="mailto:James.Bailey@fssa.in.gov">James.Bailey@fssa.in.gov</a>
Mark Billings, Adapt. Equip. Tech	(812) 265-2611 ext 7720	<a href="mailto:Mark.Billings@fssa.in.gov">Mark.Billings@fssa.in.gov</a>
Robin Stearns, Adm. Assistant	(812) 265-7493	<a href="mailto:Robin.Stearns@fssa.in.gov">Robin.Stearns@fssa.in.gov</a>
Lois Robinson, Adm. Assistant	(812) 265-7489	<a href="mailto:Lois.Robinson@fssa.in.gov">Lois.Robinson@fssa.in.gov</a>
Debbie Little, Account Clerk	(812) 265-7497	<a href="mailto:Deborah.Little@fssa.in.gov">Deborah.Little@fssa.in.gov</a>

**Meetings for Families  
have been organized  
by ARC of Indiana**

**October 3, 2005**

5:00-7:00 pm  
Noble East, 7701 E. 21st ST  
Indianapolis, IN

**October 4, 2005**

10:00am -12:00 pm  
Noble East 7701 E. 21st ST  
Indianapolis, IN

**October 5, 2005**

5:00-7:00 pm  
Deaconess Hospital, 600  
Edgar Street  
Evansville, IN

**October 11, 2005**

6:00-8:00pm  
Lutheran Hospital,  
Kachmann Auditorium  
7940 W. Jefferson  
Ft. Wayne, IN

**October 14, 2005**

2:00—4:00 pm  
Lake County Public Library  
1919 W. 81st ST



Bobbie Burress gets ready to enjoy a hot air balloon ride to open the Indiana State Fair.

**BDDS Provider Meetings**

**September 27, 2005**

9:30-11:30 am Floyd County Library  
New Albany, IN

**September 28, 2005**

10:00 am - 12:00 pm  
St. Vincent New Hope  
8450 N Payne Road Indianapolis, IN

**October 6, 2005**

9:30-11:30 am  
Evansville Public Library  
200 SE Martin Luther King Jr. Blvd  
Evansville, IN

**October 11, 2005**

10:00am-12:00 pm  
Ft. Wayne State Developmental Center—Auditorium  
Ft. Wayne, IN

**October 14, 2005**

9:30-11:30 am  
Southlake Community Mental Health,  
8555 Taft Street Merrillville, IN

**Case Manager Training**

**September 27, 2005**

12:30 - 2:30 pm Floyd County Library  
New Albany, IN

**September 30, 2005**

10:00 am - 12:00 pm  
Indiana Government Center South  
Indianapolis, IN

**October 6, 2005**

12:30 - 2:30 pm  
Evansville Public Library 200 SE Martin  
Luther King Jr. Blvd  
Evansville, IN

**October 11, 2005**

1:00 - 3:00 pm  
Ft. Wayne State Developmental Center— Auditorium  
Ft. Wayne, IN

**October 14, 2005**

12:30 - 2:30 pm  
Southlake Community Mental Health  
8555 Taft Street Merrillville, IN

**Bosma Employees Participate in State Fair Activities**

Four employees of the Bosma Rehabilitation Center participated in the 2005 Indiana State Fair. **Bobbie Burress**, Secretary at Bosma, rode in the hot air balloon race that signals the opening of the state fair. She had a great time riding with Dave Bobel of Peru, Indiana in his Cameron balloon.

**Pat Pokorny**, recently retired O & M specialist, won a third place ribbon for her peanut brittle entry. She also won a fourth place ribbon for her honey rye bread.

**Ardis Dobson**, CVRT, won a blue ribbon for her apricot bread entry. She also entered the Ghirardelli

Chocolate contest, but did not place.

**Becky Smallwood**, COMS, was also a multiple entrant. Becky entered banana bread, chocolate fudge, peanut butter fudge, cookies, and bread. She also entered a scrapbook page and counted cross stitch items.